



Helping you with medical issues is our specialty

Dealing with a serious health issue—or getting a diagnosis you don't understand—can be challenging. With Health Advocate, you're not alone. Our healthcare experts can support you every step of the way. You'll get the information you need to make important care decisions with confidence and peace of mind knowing that your care and treatment are on target. **We will:**



- **Answer questions** about medical conditions, diagnoses, treatments and tests
- **Explain health plan coverage** and coordinate benefits
- Research the **latest approaches to treatment** and find clinical trials
- Locate the right **in-network providers** and make appointments
- Help you develop **questions to ask** your care team
- Arrange **second opinions** and transfer medical records
- Facilitate any necessary **pre-authorizations for care**, medical equipment and medications
- Provide **end-to-end support** through all phases of your care



HealthAdvocateSM